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Name: .....

## SIXTH SEMESTER UG DEGREE EXAMINATION, APRIL 2023

(Regular/Improvement/Supplementary)

### BBA

### **GBBA6B12T: ORGANISATIONAL BEHAVIOR**

Time: 2 1/2 Hours

Maximum Marks: 80

# SECTION A: Answer the following questions. Each carries *two* marks. (Ceiling 25 Marks)

- 1. Define organizational behaviour
- 2. What is authoritarianism?
- 3. Who is a social man?
- 4. Comment on emotional intelligence.
- 5. What is team effectiveness?
- 6. What do you mean by cross functional teams?
- 7. What is a group?
- 8. Who is an autocratic leader?
- 9. Give an account on positive motivation.
- 10. What is strategic organizational behaviour?
- 11. List any four features of theory X.
- 12. Explain hypostress.
- 13. What is meant by role conflict? Give an example.
- 14. List out any four functions of a leader.
- 15. What is organisational change?

### SECTION B: Answer the following questions. Each carries five marks.

#### (Ceiling 35 Marks)

- 16. Do you agree with the statement that "Behaviour is generally predictable"?
- 17. Is it easy to change or modify biographical characteristics? Why?
- 18. Explain the potential team problems in short.
- 19. Explain the different styles of leadership.
- 20. How does motivation affect behaviour?
- 21. It has been suggested that 'a stress is in the eye of the beholder.' What does this mean?

  Do you agree?
- 22. Discuss the stages in conflict.
- 23. Explain the features of organizational development.

### SECTION C: Answer any 2 question. Each carries ten marks.

24. Explain the importance of international organizational behavior.

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- 25. What are the various implications of perception for management? How does management affect perception of people in the organisation?
- 26. 'Both formal and informal groups are necessary for group activity, just as two blades are essential to make a pair of scissors workable.' Do you agree with this view?
- 27. Discuss the relative importance of financial and non-financial incentives in motivation.

 $(2 \times 10 = 20 \text{ Marks})$