

FIFTH SEMESTER UG DEGREE EXAMINATION, NOVEMBER 2025**(Regular/Improvement/Supplementary)****B. Com. HONOURS****GBCH5B21T: ORGANIZATIONAL BEHAVIOUR****Time: 3 hours****Maximum Marks: 80****Part A. Answer *all* the questions. Each carries *one* mark.****Choose the correct answer.**

1. Classical approach includes _____.
 - a) Scientific management.
 - b) Administrator management.
 - c) Bureaucracy.
 - d) All of the above.
2. An Individual's unique set of traits characteristics and feelings.
 - a) Values
 - b) Personality
 - c) Ethics
 - d) None of these
3. Who proposed Classical conditioning theory?
 - a) Ivan Pavlov
 - b) Tolman
 - c) Albert Bandura
 - d) B.F Skinner
4. Two factor theory was propounded by:
 - a) FW Taylor
 - b) Maslow
 - c) Vroom
 - d) Frederick Herzberg
5. An extra payment made to employees for achieving a business target:
 - a) Bonus
 - b) Commission
 - c) Piece work
 - d) Fringe benefit

Fill in the blanks.

6. _____ is science of behaviour.
7. _____ can be defined as behavior that produces affect.
8. The term _____ implies solidarity of the group.
9. Motivation is derived from the word _____.
10. Leading involves _____ others.

(10 x 1 = 10 Marks)**Part B. Answer any *eight* questions. Each carries *two* marks.**

11. Define learning.
12. What is a planned change?
13. What is the difference between command and task group.
14. Enlist some safety and social needs of Maslow theory.

(PTO)

15. Give a note on Valence and Instrumentality.
16. What is leadership style?
17. What do you mean by psychology?
18. What is social system approach?
19. Give an account on personality.
20. Give a short note on paternalistic leadership.

(8 x 2 = 16 Marks)

Part C. Answer any *six* questions. Each carries *four* marks.

21. Discuss the Dynamics group formation.
22. Give a note on changing the organizational culture.
23. Enlist some characteristics of motivation.
24. Explain the perception process.
25. List out the nature of attitude and discuss different sources of attitude.
26. Discuss the merits and criticism of Maslow theory.
27. Give a brief idea about basic psychological process.
28. Elaborate on leader member exchange theory.

(6 x 4 = 24 Marks)

Part D. Answer any *two* questions. Each carries *fifteen* marks.

29. Define organizational behavior? What are the major contributing disciplines to organizational behaviour?
30. What is group effectiveness? Discuss the factors responsible for it.
31. Explain the challenges contributing the changes in the organization.

(2 x 15 = 30 Marks)