

QP CODE: D4BBA2403	(Pages: 2)	Reg. No :
		Name :
FOURTH SEMESTER FYUGP EXAMINATION, APRIL 2026 Discipline Specific Core (DSC) Courses - Major BBA4CJ206 : ORGANIZATION BEHAVIOUR (Credits: 4)		
Time: 2 Hours	Maximum Marks: 70	
Section A		
Answer the following questions. Each carries 3 marks (Ceiling: 24 marks)		
1. State any two positive impacts of technology on Organizational Behaviour.	BL1	CO1
2. Define self-management.	BL1	CO2
3. Define laissez-faire leadership.	BL1	CO3
4. State the importance of negotiation.	BL1	CO4
5. State three characteristics of constructive feedback.	BL1	CO4
6. What is meant by interdisciplinary approach in OB?	BL2	CO1
7. What is Garbage Can Model?	BL1	CO2
8. Explain Fiedler's Contingency Model.	BL2	CO3
9. State the objectives of communication planning.	BL1	CO4
10. What is non-verbal communication?	BL1	CO4
Section B		
Answer the following questions. Each carries 6 marks (Ceiling: 36 Marks)		
11. Describe how Organisational Behaviour concepts help in resolving conflicts.	BL3	CO1
12. Discuss the factors that influence perception.	BL4	CO2
13. Explain the relevance of norming stage in group development.	BL4	CO3
14. Explain the importance of organizational culture.	BL2	CO4
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15.	Explain the need and importance of strategic communication.	BL2	CO4
16.	Explain the contributions of Charles Babbage in management theory.	BL2	CO1
17.	Describe the elements of learning.	BL2	CO2
18.	Distinguish between functional and dysfunctional conflict.	BL4	CO3
Section C			
Answer any one question. Each carries 10 marks (1 x 10 = 10 Marks)			
19.	Examine the relationship between motivation and job satisfaction with an example.	BL4	CO2
20.	Discuss team building and its role in organisational effectiveness.	BL4	CO3
CO : Course Outcome			
BL : Bloom's Taxonomy Levels (1 – Remember, 2 – Understand, 3 – Apply, 4 – Analyse, 5 – Evaluate, 6 – Create)			