

**THIRD SEMESTER UG DEGREE EXAMINATION, NOVEMBER 2023**

**BACHELOR OF SPORTS MANAGEMENT (BSM)**

**GBSM3A01T: ORGANISATIONAL BEHAVIOUR IN SPORTS**

**Time: 2 ½ Hours**

**Maximum Marks: 80**

**SECTION A: Answer the following questions. Each carries *two* marks.**

**(Ceiling 25 Marks)**

1. Define organizational behaviour.
2. What is clan culture?
3. Define the term 'Team'.
4. Mention the types of personalities.
5. What is motivation?
6. How does environment work as a key element of organizational behaviour?
7. Briefly explain the elements of organizational structure.
8. What is process team?
9. Mention two traits of personality.
10. What is leadership?
11. What is Total Quality Management (TQM)?
12. Mention two advantages of organizational structure.
13. What do you mean by high performing team?
14. Mention two factors which influence perception.
15. Briefly mention about autocratic leadership style.

**SECTION B: Answer the following questions. Each carries *five* marks.**

**(Ceiling 35 Marks)**

16. Explain human resource approach and contingency approach of OB.
17. Explain the challenges of cultural diversity.
18. What are the different stages of group formation?
19. The perception process passes through 3 stages. What are they?
20. Discuss three differences between a manager and a leader.
21. What do you know about the approaches to organizational behaviour?
22. Discuss some of the cultural issues and barriers that hinders managing cultural diversity.
23. What are types of groups? Add your opinion about formal groups.

**SECTION C: Answer any *two* questions. Each carries *ten* marks.**

24. What do you mean by personality? Discuss its determinants.
25. Explain McGregor's Theory X & Theory Y.
26. What are the main challenges and opportunities for organizational behaviour?
27. Elaborate the elements of organization structure.

**(2 x 10 = 20 Marks)**