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Reg.No	•••
Name:	•••

THIRD SEMESTER UG DEGREE EXAMINATION, NOVEMBER 2022 (Regular/Improvement/Supplementary)

B.Com / BBA GBCM3A02T: PROFESSIONAL BUSINESS SKILLS

Time: 2 ½ Hours Maximum Marks: 80

SECTION A: Answer the following questions. Each carries *two* marks. (Ceiling 25 Marks)

- 1. How does a professional integrate professional and personal life?
- 2. What are the contents seen in a good presentation?
- 3. What are the positions that are indicators of effective persuasive body language?
- 4. List out any two examples for digital library.
- 5. What do you mean by digital marketing interactions?
- 6. Comment on PPC marketing.
- 7. What is an e-content authoring tool?
- 8. List out the names of any two thesis reservoirs.
- 9. What is E-content?
- 10. Define data mining.
- 11. What do you mean by missing data?
- 12. What is meant by informatics?
- 13. Write a note of e-waste management.
- 14. What is a cyber law?
- 15. What do you mean by content marketing?

SECTION B: Answer the following questions. Each carries *five* marks. (Ceiling 35 Marks)

- 16. What are the qualities and skills employers look for when they employ persons?
- 17. Explain about the merits and demerits of e-learning.
- 18. Discuss the phases of e-content development.
- 19. Explain the components of business analytics.
- 20. What are the duties and responsibilities of a data analyst?
- 21. How can you prevent cybercrimes?
- 22. Explain the factors contributed for the growth of digital marketing.
- 23. Differentiate between traditional marketing and digital marketing.

SECTION C: Answer any two questions. Each carries ten marks.

24. What are the various types of documentation? Discuss technical documentation.

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- 25. Define big data. Explain the steps in big data analysis and list out some of the advantages and disadvantages of big data.
- 26. Write the types of interactions in e-governance.
- 27. What do you mean by internet advertising? Explain the different models of internet advertising.

 $(2 \times 10 = 20 \text{ Marks})$