

THIRD SEMESTER UG DEGREE EXAMINATION, NOVEMBER 2022**(Supplementary 2018 Admission)****BBA****ABBA3B04T: ORGANISATIONAL BEHAVIOR****Time: 3 Hours****Maximum Marks: 80****SECTION A: Answer All the questions. Each carries 1 mark.****Choose the correct answer.**

1. Sensitivity training is also known as
A) job training B) T-Group training
C) intensive training D) none of these
2. Under leadership style a leader assumes that his function is fatherly.
A) free-rein B) participative C) paternalistic D) none of these
3. Who proposed social learning theory?
A) B.F. Skinner B) Tolman C) Ivan Pavolv D) Albert Bandura
4. Theory X and Theory Y were propounded by.....
A) FW Taylor B) Elton Mayo C) Herzberg D) Mc Gregor's
5. Which one of the following is not a reason for group formation?
A) personal cringe B) esteem C) security D) affiliation

Fill in the Blanks.

6. Only a need acts as a motivator.
7. Stress is connected with constraints and
8. Learning involves a change in
9. Huddles are the informal conducted by executives.
10. is the final stage of group development.

(10 x 1 = 10 Marks)**SECTION B: Answer any eight questions. Each carries 2 marks.**

11. Define organisational behaviour.
12. What are social needs?
13. Briefly explain Trait theory of leadership.
14. What do you mean by reference group?
15. What is perception?

(PTO)

16. What is inter-personal conflict?
17. What is Managerial Grid?
18. Define conflict.
19. What is chronic stress?
20. Who is a charismatic leader?

(8 x 2 = 16 Marks)

SECTION C: Answer any six questions. Each carries 4 marks.

21. Briefly explain the factors of leadership.
22. Explain Fielder's contingency model.
23. What are the measures to reduce conflict in the organisation?
24. Briefly explain organisational behaviour with related disciplines.
25. What is group cohesiveness? Briefly explain its features.
26. State the motivation process.
27. Explain principles of learning.
28. What are the objectives of organisational development?

(6 x 4 = 24 Marks)

SECTION D: Answer any two questions. Each carries 15 marks.

29. Define leadership. Explain the recent approaches to leadership.
30. What are personality traits? Explain different approaches to personality traits.
31. Define group. Explain the stages of group development.

(2 x 15 = 30 Marks)