

SECOND SEMESTER BA DEGREE EXAMINATION, APRIL 2024**(Regular/Improvement/Supplementary)****FUNCTIONAL ENGLISH: COMPLEMENTARY COURSE FOR JOURNALISAM AND
MASS COMMUNICATION****GFEN2C10T: ENGLISH FOR COMMUNICATION: PLATFORM SKILLS****Time:1 ½ Hours****Maximum Marks: 40****SECTION A: Answer the following questions. Each carries *two* marks.****(Ceiling 12 Marks)**

1. Use appropriate punctuation:
 - a) Can I come to the event violet said?
 - b) Apprehend him.
2. Define proxemics with an example.
3. Construct sentences using the homophones listed below:
Birth, Berth.
4. Use the correct form of tenses in the following sentences:
 - a) They _____ (marry) for nearly fifty years.
 - b) In five years' time, I _____ (finish) studying medicine.
5. Change the following sentences into active voice:
 - a) The steam engine was invented by James Watt.
 - b) Let silence be maintained in this room.
6. Pick the odd word out of the given set of words:
 - a) angry, furious, irate, glad.
 - b) baffle - bewilder, confuse, perplex, convince.
7. Use appropriate idioms to complete the following sentences:
 - a) She's just _____. (to follow the trend)
 - b) I might take a day off tomorrow. I'm feeling _____. (to feel ill)

SECTION B: Answer the following questions. Each carries *five* marks.**(Ceiling 18 Marks)**

8. Theories of communication.
9. Differentiate between oral and written communication.
10. You are attending an interview as a fresher. Write a self-introduction for the same.
11. Explain the paralinguistic features of language.
12. Write a dialogue demonstrating the etiquette in handling complaints.

SECTION C: Answer any *one* question. Each carries *ten* marks.

13. You are an employee at a travel agency. Write a conversation between you and a customer who requests a refund following a flight cancellation.
14. Explain the features of oral communication with examples.

(1 x 10 = 10 Marks)