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FIRST SEMESTER B.Com. DEGREE EXAMINATION, NOVEMBER 2022 FINANCE & COMPUTER APPLICATION

(Regular/Improvement/Supplementary)

GBCM1B01T: BUSINESS MANAGEMENT

Time: 2 ½ Hours Maximum Marks: 80

SECTION A: Answer the following questions. Each carries 2 marks. (Ceiling 25 Marks)

- 1. Write any two advantages of Kaizen.
- 2. What is gamification?
- 3. List the areas of business ethics.
- 4. What is departmentation?
- 5. What is corporate citizenship?
- 6. Comment on code of ethics.
- 7. What is planning premises?
- 8. Write a short note on leadership.
- 9. What are hygiene factors?
- 10. Comment on TOM.
- 11. What are moral standards?
- 12. Give an account on paternalistic leadership.
- 13. What is ethics?
- 14. Define management.
- 15. What is motivation?

SECTION B: Answer the following questions. Each carries 5 marks. (Ceiling 35 Marks)

- 16. Explain the principles of delegation.
- 17. Enlist the features of planning.
- 18. What is Corporate Social Responsibility? Explain its benefits.
- 19. Explain the objectives of logistics management.
- 20. What are the benefits of flexi working?
- 21. Discuss the steps in the implementation of CSR activities.
- 22. Explain the scope of business ethics.
- 23. Elaborate on the process of communication.

SECTION C: Answer any two questions. Each carries 10 marks.

- 24. What is WPM? Explain various forms of WPM.
- 25. Explain various ethical issues in global business.
- 26. Compare and contrast McGregor's Theory X and Theory Y.
- 27. What is corporate responsibility? Explain the arguments in favour and against corporate responsibility.

 $(2 \times 10 = 20 \text{ Marks})$