

**THIRD SEMESTER M.Sc. DEGREE EXAMINATION, NOVEMBER 2022**  
**(Regular/Improvement/Supplementary)**

**PSYCHOLOGY**  
**FPSY3C10-ORGANIZATIONAL BEHAVIOUR**

**Time: 3 Hours**

**Maximum Weightage: 30**

**Part A: Answer any *four* questions. Each carries *two* weightage.**

*Write short notes on:*

1. Scientific Management.
2. Dual-factor Theory.
3. Job Burnout.
4. Define Conflict.
5. Meta-communication.
6. Clan Culture.
7. Vertical Organization Design.

**(4 × 2 = 8 weightage)**

**Part B: Answer any *four* questions. Each carries *three* weightage.**

8. Describe the values in organizational development.
9. Highlight the potential sources of work stress.
10. Differentiate between team-based and individual-based reward programs.
11. Analyze different types of groups commonly found in organizations.
12. Describe the role of organizational behavior in managing for effectiveness.
13. Give an account on two basic human needs approaches to motivation.
14. Discuss the role of communication networks in an organization.

**(4 × 3 = 12 weightage)**

**Part C: Answer any *two* questions. Each carries *five* weightage.**

15. 'Goal setting affects performance.' Substantiate your answer with valid points.
16. Critically analyze the role of power and political behavior in the leadership process.
17. What is organizational theory? Discuss various organizational theories.
18. Elucidate various approaches to decision making in organizations.

**(2 × 5 = 10 weightage)**