

THIRD SEMESTER M.Sc. DEGREE EXAMINATION, NOVEMBER 2021**PSYCHOLOGY
FPSY3C10-ORGANIZATIONAL BEHAVIOUR****Time: 3 Hours****Maximum Weightage: 30****Part A: All questions can be answered. Each carries *two* weightage (Ceiling 6 weightage).***Write short notes on:*

1. Human Relations Movement
2. Organizational Goals
3. Wistle-Bowling
4. Span of Control
5. ERG Model
6. Management by Objectives
7. Work-life balance

Part B: All questions can be answered. Each carries *four* weightage (Ceiling 12 weightage).

8. How work stress can be managed effectively?
9. How do you describe reward programs as an essential way for improving performance?
10. Bring out the effects of employee attitudes.
11. Explain different stages of team development.
12. Write a note on various theories of leadership.
13. Give a brief account on different types of organizational culture.
14. Elucidate the key factors in organization design.

Part C: All questions can be answered. Each carries *six* weightage (Ceiling 12 weightage).

15. Explain Organizational Behavior and discuss its role in managerial effectiveness.
16. Critically analyse major theories of motivation at work.
17. Define Conflict. Elucidate various strategies for resolving organizational conflicts.
18. List out major methods of change with special reference to their effectiveness in terms of reducing resistance to change.