FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2025
(Regular/Improvement/Supplementary)

SOCIAL WORK
FSOW1C04 - PROFESSIONAL SKILLS FOR SOCIAL WORKERS

Time: 3 Hours   **Maximum Weightage: 30**

Part A: Answer any *four* questions. Each carries *two* weightage.

1. Explain self-image and self-esteem.

2. Elaborate on cyber security.

3. What are genograms and how do they assist in client assessment?

4. Explain the purpose and process of active listening in social work interviewing.

5. Identify and discuss any two communication barriers.

6. Explain the relevance of Transactional Analysis in social work communication.

7. Write a short note on some of the ICT resources in teaching-learning.

(4 × 2 = 8 weightage)

Part B: Answer any *four* questions. Each carries *three* weightage.

8. Discuss the major tools of Participatory Rural Appraisal (PRA) and their significance in social work practice.

9. Analyse how the SWOT analysis can help in understanding self in the context of social work.

10. Synthesize the role of empathy and genuineness in establishing professional boundaries with clients.

11. Illustrate the significance of non-verbal communication in social work practice.

12. How does leadership style affect team building and group dynamics in social work?

13. Discuss the importance of time management and stress management for social workers.

14. Explain the role of ICT in enhancing social work education and practice.

(4 × 3 = 12 weightage)

(P.T.O.)

Part C: Answer any *two* questions. Each carries *five* weightage.

15. Critically evaluate the role of emotional resilience in improving interpersonal skills for social workers.

16. Discuss in detail the process and skills involved in conducting an effective social work interview.

17. What are the types of leadership? How does transformational leadership differ from facilitative leadership in the context of social work practice? Provide examples.

18. Elaborate on Communication as an essential skill for social work practice illustrating the types, process and barriers of Communication.

(2 × 5 = 10 weightage)