

D1ASW2404

(2 Pages)

Name.....

Reg.No.....

**FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2024
(Regular/Improvement/Supplementary)**

**SOCIAL WORK
FSOW1C04 - PROFESSIONAL SKILLS FOR SOCIAL WORKERS**

Time: 3 Hours

Maximum Weightage: 30

Part A: Answer any *four* questions. Each carries *two* weightage.

1. Explicate SWOT analysis.
2. Explain cybercrimes and the significance of cyber security.
3. Define genograms with examples.
4. Substantiate paraphrasing.
5. Review the concept of professional boundaries.
6. Define and explain Public speaking.
7. Prepare a short note on Online Learning Resources.

(4 × 2 = 8 weightage)

Part B: Answer any *four* questions. Each carries *three* weightage.

8. Define an Interview and explain the basic interviewing skills with suitable illustrations.
9. List out and explain the core relationship qualities required for a social worker.
10. What you understand by 'reflective writing'? Give citations from your field work records.
11. Give a critical analysis on the theory and practice of Transactional Analysis in analyzing and developing self.
12. What is a conflict? Substantiate the skills required to manage conflict in intra and inter personal relations.
13. Define and differentiate the concepts and process of team building and team work.
14. What are the important features of academic writing?

(4 × 3 = 12 weightage)

(P.T.O.)

Part C: Answer any *two* questions. Each carries *five* weightage.

15. Define self and explain the factors affecting the self of a professional social worker with the challenges of developing that.
16. What is Communication in the context of social work? Explain the barriers in the process and propose strategies to manage them for effective communication.
17. Critically review the Styles of leadership in social work and explain the basic skills of an efficient leader in community organisation process.
18. Prepare a detailed essay on the significance and use of ICT in Social Work education and practice with suitable substantiations.

(2 × 5 = 10 weightage)