

FIRST SEMESTER M.Com DEGREE EXAMINATION, NOVEMBER 2024
(Regular/Improvement/Supplementary)

COMMERCE

FMCM1C04- MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

Time: 3 Hours

Maximum Weightage: 30

Part A: Answer any *four* questions. Each carries *two* weightage.

1. What is Kaizen?
2. Define and discuss core competence.
3. What is meant by learning?
4. Expand and explain MDP.
5. What is a work life balance?
6. State the concept of sensitivity training.
7. What is grid management?

(4 × 2 = 8 weightage)

Part B: Answer any *four* questions. Each carries *three* weightage.

8. What are the ethical issues in organizational behavior?
9. Distinguish between Japanese & Korean Management system.
10. What are the determinants of personality?
11. Discuss the concept of transactional analysis.
12. What are the ways in forming teams in an organization?
13. Discuss the characteristics of a work group.
14. Explain the behavioural aspects of Control.

(4 × 3 = 12 weightage)

Part C: Answer any *two* questions. Each carries *five* weightage.

15. Explain theories of leadership.
16. Discuss the factors influencing perception.
17. What are the major personality attributes influencing organization behavior?
18. Explain the basic forces of group behaviour in an organization.

(2 × 5 = 10 weightage)