

FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2023

(Regular/Improvement/Supplementary)

SOCIAL WORK

FSOW1C04 - PROFESSIONAL SKILLS FOR SOCIAL WORKERS

Time: 3 Hours

Maximum Weightage: 30

Part A: Answer any *four* questions. Each carries *two* weightage.*Write short notes on:*

1. SWOC.
2. Resilience.
3. Ecomap.
4. Clarifying.
5. Newsletter.
6. Team work.
7. ICT.

(4 × 2 = 8 weightage)**Part B: Answer any *four* questions. Each carries *three* weightage.**

8. Enumerate the benefits of having good self-confidence. How do you build self-confidence?
9. Elaborate on the concept of emotional intelligence.
10. Draw a genogram and explain the concept.
11. List the criterion for assessing a presentation skill of a social worker.
12. Write a letter to the editor citing the reasons and strategies for addressing the increasing youth migration in Kerala.
13. Rajesh finds it difficult to complete the tasks on time. As a leader of the organization what strategies would you adopt to make Rajesh more productive?
14. Cybercrimes are increasing these days. Discuss strategies to address cybercrime.

(4 × 3 = 12 weightage)**Part C: Answer any *two* questions. Each carries *five* weightage.**

15. ICT skills are inevitable for a social worker. Substantiate using appropriate examples.
16. Understanding group dynamics is essential for effective leadership. Elaborate.
17. Discuss the elements of effective communication.
18. Elaborate on the core relationship qualities required for a social worker.

(2 × 5 = 10 weightage)