

FIRST SEMESTER M.Com DEGREE EXAMINATION, NOVEMBER 2023
(Regular/Improvement/Supplementary)

COMMERCE

FMCM1C04- MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

Time: 3 Hours

Maximum Weightage: 30

Part A: Answer any *four* questions. Each carries *two* weightage.

1. How does a dominant culture differ from a sub culture?
2. What is contingency approach?
3. Define perception.
4. What is bipolar disorder?
5. Explain group dynamics.
6. What is six Sigma?
7. What do you mean by super ego?

(4 × 2 = 8 weightage)

Part B: Answer any *four* questions. Each carries *three* weightage.

8. “Classical conditioning connects stimulus with response while operant conditioning connects response with stimulus” Explain.
9. Write a note on ethical issues in organizational behavior.
10. Briefly explain Japanese & Korean management systems.
11. What is legitimate power? How is power different from authority?
12. Define counselling. What are the different types of counselling?
13. “Human relation approach is the core managerial dynamics.” Discuss. What are the contributions made by Elton Mayo in the context of behavioral approach to management?
14. What are the challenges and opportunities to OB?

(4 × 3 = 12 weightage)

Part C: Answer any *two* questions. Each carries *five* weightage.

15. Briefly discuss various levels of conflict. Why does intergroup Conflict arise? What are its consequences? How would you prevent such conflict?

(P.T.O.)

16. What is transactional analysis? What are the different types of transactions?
17. Discuss Victor Vroom's expectancy theory of motivation? Explain how managers can successfully motivate people taking clue from expectancy model.
18. Define personality. What are the major factors which shape the personality of an individual?

(2 × 5 = 10 weightage)