

**FIRST SEMESTER M.S.W. DEGREE EXAMINATION, NOVEMBER 2021
(Regular/Improvement/Supplementary)**

**SOCIAL WORK
FSOW1C04 - PROFESSIONAL SKILLS FOR SOCIAL WORKERS**

Time: 3 Hours

Maximum Weightage: 30

Part A: Answer any *four* questions. Answer to each question should not exceed 100 words. Each carries *two* weightage.

1. Define leadership.
2. Identify the major signs of low- self esteem.
3. Mention the need of professional integrity in Social Work.
4. Highlights the skills needed for group discussion.
5. State the significance of motivation in leadership.
6. List out the various tools of PRA.
7. Define emotional resilience.

(4 × 2 = 8 weightage)

Part B: Answer any *four* questions. Answer to each question should not exceed 300 words. Each carries *three* weightage.

8. Explain the various forms of ICT resources.
9. Describe the major factors affecting self.
10. Briefly explain barriers of communication.
11. Explain the structure of reflective writing.
12. Highlight the merits and demerits of public speaking in development communication.
13. Write about the salient features of online learning resources.
14. Discuss the relevance of stress management in present time.

(4 × 3 = 12 weightage)

Part C: Answer any *two* questions. Answer to a question is limited to 800 words. Each carries *five* weightage.

15. Explain cybercrime. Comment on main ethical issues in cyber security.
16. Discuss the different writing skills essential for social work practice.
17. Write an essay on process of communication.
18. SWOT analysis as a technique of understanding self. Justify.

(2 × 5 = 10 weightage)