

## FIRST SEMESTER M.Com DEGREE EXAMINATION, NOVEMBER 2021

(Regular/Improvement/Supplementary)

## COMMERCE

## FMCM1C04-MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

Time: 3 Hours

Maximum Weightage: 30

**Part A: Answer any *four* questions. Each carries *two* weightage.**

1. What is meant by Six Sigma?
2. Define Core Competence in today's management context?
3. What is sensitivity training?
4. Discuss the term Grid management.
5. What is the system approach to management?
6. What is meant by work group?
7. Define the term personality.

(4 × 2 = 8 weightage)

**Part B: Answer any *four* questions. Each carries *three* weightage**

8. Discuss the historical evolution of management thought.
9. Explain theories of leaning.
10. Describe the dynamics of effective operating groups.
11. What are the determinants of personality?
12. Discuss the behavioural aspects of Control.
13. Explain the techniques of managing organisational relationships.
14. Discuss and compare Japanese and Korean Management systems.

(4 × 3 = 12 weightage)

**Part C: Answer any *two* questions. Each carries *five* weightage**

15. Explain the emerging opportunities and challenges for OB in 21st Century.
16. Discuss the different theories of motivation.
17. What are the ethical issues in organisational behaviour?
18. Discuss the skills required for leadership and communication.

(2 × 5 = 10 weightage)